EXHIBIT N TO PLAINTIFFS' MOTION FOR PARTIAL SUMMARY JUDGMENT

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00001
        IN THE UNITED STATES DISTRICT COURT
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 2
       FOR THE WESTERN DISTRICT OF WASHINGTON
 3 ----X
 4 DEBORAH BOLLINGER and BRYAN
 5 BUBNICK, individually and on behalf:
 6 of all others similarly :
  7 situated,
            Plaintiffs,
                      : Case No.:
 10 RESIDENTIAL CAPITAL, LLC and
                                      : C10-1123 (RSM)
 11 ALLY FINANCIAL, INC.,
 12
            Defendants.
 14
 15
      30(b)(6) Deposition of RESIDENTIAL CAPITAL, LLC
 16
        by and through its corporate designee
 17
            ANNE JANICZEK, ESQUIRE
 18
          Fort Washington, Pennsylvania
 19
           Thursday, November 10, 2011
 20
                8:43 a.m.
 22 Job No.: 22-207403
 23 Pages 1 - 121
 24 Reported by: Darlene S. Traficante, RPR, CSR, CMRS
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- 1 very few employees of that entity?
- 2 Q Okay.
- 3 And what is their purpose for the business?
- 4 A That would be a better question for someone
- 5 in the legal staff as far as why they have the holding
- 6 company structure.
- 7 Q Okay.
- 8 So you don't know what they do?
- 9 A I know it's a holding company, and I know
- 10 there is lots of great legal reasons why the holding
- 11 company structure is in place.
- 12 Q Right.
- 13 Okay. The one below that, GMACM Mortgage,
- 14 LLC, where are they headquartered?
- 15 A They are headquartered in Delaware. That's
- 16 the registered location for GMAC Mortgage, LLC.
- 17 Principal place of doing business though is here in
- 18 Fort Washington.
- 19 Q And what's -- do they provide any products
- 20 or services?
- 21 A Yes.
- 22 Q And what is that?
- A That's the mortgage lending unit in which
- 24 they provide mortgages for consumers, mortgages for
- 25 correspondent and wholesale lenders and servicing.

- 1 Q I got you.
- 2 A -- functions, and then you have your
- 3 operational function. Right? But under business
- 4 lending.
- 5 Q Okay.
- 6 So under business lending we have
- 7 origination functions and then operational functions?
- 8 A Correct.
- 9 Q And which -- who is in the origination
- 10 function?
- 11 A So you have sales agents that are, again, we
- 12 call them sales directors and account executives that
- 13 work with various wholesale and correspondent clients
- 14 to try to, you know, get business from them and manage
- 15 those relationships.
- 16 Q Okay.
- And then the operational people are who?
- 18 A The client relations managers, the
- 19 underwriters, the individuals we just talked about.
- 20 Q Okay.
- And when you're using the term, the term
- 22 "operational", what do you mean by that?
- 23 A The ones that are reviewing the loan files,
- 24 making sure that they are properly packaged,
- 25 processed, closed, meeting our underwriting standards.

- 1 What I would consider more of the back office function
- 2 as opposed to the front office function of sales. Out
- 3 in the field garnering the business. These
- 4 individuals are the ones that are, once the business
- 5 is garnered, are making sure it's got proper
- 6 documentation, it's meeting investor regulations and
- 7 requirements and standards. Those sorts of things.
- 8 Q Okay.
- 9 And it's certainly related to that sales
- 10 function, though, right?
- 11 A It's connected to the sales function.
- 12 Q Okay.
- 13 So when -- I think my chart confusion was I
- 14 had business lending unit and a separate one for
- 15 correspondent and wholesale lending. And that's all
- 16 the same.
- 17 A It's all the same.
- 18 Q So it's called the business lending unit and
- 19 within it are correspondent lending, wholesale lending
- 20 and community finance?
- 21 A Correct.
- 22 Q Okay.
- And all of the underwriters are in the
- 24 business lending unit?
- 25 A That is correct.

- 1 Mortgage.
- 2 Q Okay.
- 3 And how about, is there a quality control
- 4 function that goes on within GMAC Mortgage, LLC?
- 5 A Well, there is various forms of quality
- 6 control. So --
- 7 Q Is there a business unit or a team that's in
- 8 charge of that?
- 9 A There is an audit team. There is a
- 10 compliance team.
- 11 Q Okay.
- 12 And where do they -- in what unit do they
- 13 fit under?
- 14 A So audit reports up through audit. I mean,
- 15 that's just what they're called.
- 16 Q Okay.
- 17 A Compliance reports up through compliance.
- 18 Q Who is in charge of audit?
- 19 A Ultimately for Ally it's Dan Soto. For GMAC
- 20 Mortgage it's Steve Fahs.
- 21 Q How do you spell Steve's last name?
- 22 A F-A-H-S.
- 23 Q And as far as audit, the audit function goes
- 24 that Steve Fahs is in charge of, can you give me an
- 25 overview of what that is?

- 1 A So they will do testing of various policies
- 2 and procedures in the various business units, make
- 3 sure they're being followed, complied with. And
- 4 they'll do just that, an audit of it. And they'll
- 5 come back with certain findings as to whether or not
- 6 they have any, you know, if there is a satisfy, meets
- 7 standards rating given, for example, or not.
- 8 Q And how about compliance, who is in charge
- 9 of compliance?
- 10 A For mortgage it's Sonja Macumber.
- 11 Q And what's her job title?
- 12 A Her job title is director of compliance.
- 13 Q Okay.
- 14 It's got to be something like that.
- And, generally, what's the function of
- 16 compliance with respect to mortgage?
- 17 A So they'll look at -- they work, close
- 18 interface with legal on different laws, regulations
- 19 that are coming out. And making sure that the various
- 20 business unit is aware of them.
- 21 Again, using an example of RESPA, because
- 22 that's a big one, if there is any changes to RESPA
- 23 they're going to make sure that the various business
- 24 units, the origination channels for that applies, that
- 25 they're aware of the changes, that the changes are

- 1 being implemented. They're going to test as well to
- 2 make sure that we are complying with all of the
- 3 changes that were implemented.
- 4 Q Okay.
- 5 And that leads me to another thing. You
- 6 said channel. And I've seen that in some of the
- 7 company's documents. How do you use that term within
- 8 the company?
- 9 A Usually it's referred to with the
- 10 origination channels. It's usually referred -- it's
- 11 not different than unit. It's the same thing.
- 12 Q That's what I thought.
- 13 A It's just an interchangeable, a wholesale
- 14 channel.
- 15 Q Got it. Thanks.
- 16 All right.
- 17 I want to talk about -- I understand that
- 18 you're designated just to talk about the
- 19 classification decision of underwriters from 2006 to
- 20 2008; is that right?
- 21 A Correct.
- 22 Q Okay.
- 23 And when was the first decision made to
- 24 classify the underwriters as exempt?
- 25 MR. GOLDER: Objection.

- THE WITNESS: They are always classified as
- 2 exempt.
- 3 BY MR. SCHUG:
- 4 Q Okay.
- 5 So from the time the company started --
- 6 A I'm talking about '06 to '08. So during
- 7 that time period they were always classified as
- 8 exempt.
- 9 Q Okay.
- 10 And what steps did the company take within
- 11 that time period to ensure that they were properly
- 12 classified?
- 13 A We utilized, as employment law counsel which
- 14 was my role at the time, we did a review of their job
- 15 functions, job responsibilities. Engaged outside
- 16 counsel to do an audit to ensure that our
- 17 determination of exempt classification was proper.
- 18 Q Okay.
- 19 Let's talk first about anything that you did
- 20 without the assistance of outside couple. Was there
- 21 an exemption analysis done without the assistance of
- 22 counsel?
- 23 A There was not an exemption analysis done
- 24 without outside counsel at that time.
- 25 Q And is the analysis that was done with

- 1 BY MR. SCHUG:
- 2 Q And I want to be more precise than that so
- 3 I'm glad you're clarifying that for me.
- 4 Outside of the Morgan Lewis analysis,
- 5 between 2006 and 2008 did anyone within the company
- 6 specifically look at specific legal authorities and
- 7 rely on those authorities, or DOL opinion letters, or
- 8 anything, to confirm the decision that the
- 9 underwriters should be exempt?
- 10 A Certainly I looked at the 2006 DOL opinion
- 11 letter, and subsequent case law. But I would say it
- 12 was all in conjunction with, conversations with,
- 13 dialogue with outside counsel who was all along the
- 14 way advising us on FLSA types of issues.
- 15 Q Okay.
- 16 And when the ultimate exemption decision was
- 17 made, who was it made by?
- 18 MR. GOLDER: Objection.
- 19 THE WITNESS: When the ultimate exemption
- 20 decision was made it would have been in consultation
- 21 with legal, myself, Mike Kaplan, the business, and
- 22 individuals from the compensation team who were all
- 23 involved in that analysis.
- 24 BY MR. SCHUG:
- 25 Q Okay.

- 1 understand?
- 2 A Yes.
- 3 Q And Mr. Eagles is not?
- 4 A I don't know.
- 5 Q Do you know where Mr. Eagles works
- 6 currently?
- 7 A I don't.
- 8 Q Okay.
- 9 As far as the decision to engage the Morgan
- 10 Lewis firm to do an audit of the underwriter job, was
- 11 there a specific reason why they were engaged?
- 12 A When you say "specific reason", I'm not sure
- 13 I understand.
- 14 Q Sure.
- 15 Was there a -- well, I'll ask it this way.
- Why was the decision made to employ the
- 17 Morgan Lewis firm to review the underwriter exemption
- 18 classification?
- 19 A Morgan Lewis had been sort of the
- 20 longstanding advisor of GMAC Mortgage on employment
- 21 law matters. And so they were somebody that we had
- 22 worked with, had confidence in. And we, therefore,
- 23 engaged them for the audit.
- 24 Q And when did that audit first begin?
- 25 A I don't remember exactly when the audit

- 1 first began. It would have been some time in '06, I
- 2 don't remember the month.
- 3 Q And just sticking with the audit, tell me
- 4 about the process that went on when Morgan Lewis was
- 5 performing their audit?
- 6 A So we talked to them about the general
- 7 nature of what we wanted them to look at, to ensure
- 8 that the classification of exempt was proper. They
- 9 looked at -- we provided them with job descriptions.
- 10 They spoke with management and underwriters
- 11 within the underwriting unit as far as their, the
- 12 applicable job duties and responsibilities. They
- 13 looked at underlying FLSA regulations. They looked at
- 14 DOL opinion letters. They looked at case law.
- 15 Applied all of those together to come back
- 16 with their recommendation that the exempt
- 17 classification was proper.
- 18 Q And how long did that process take?
- 19 A I don't remember specifically, but it was,
- 20 you know, certainly several weeks if not a couple of
- 21 months.
- 22 Q How many underwriters did the Morgan Lewis
- 23 firm talk to?
- 24 A I don't recall specifically how many they
- 25 talked to. But I want to say a few. I don't remember

- 1 review, felt very confident that they were
- 2 appropriately classified.
- 3 Q Did the company do any research or did
- 4 Morgan Lewis do any research in to how other companies
- 5 in the industry were classifying underwriters at that
- 6 time?
- 7 A I don't recall if they did research in to
- 8 that. I don't recall one way or the other on that.
- 9 Q To your knowledge was that ever done between
- 10 2006 and 2008?
- 11 A I really don't recall. I don't know.
- 12 (ALLY 30(B)(6) Deposition Exhibit 12 was
- 13 marked for identification and attached to the
- 14 transcript.)
- 15 MR. GOLDER: What are we up to?
- 16 THE COURT REPORTER: 12.
- 17 BY MR. SCHUG:
- 18 Q All right.
- 19 I'm showing you what has been marked as
- 20 Exhibit Number 12. This is, I understand --
- 21 MR. GOLDER: Before you ask questions, maybe
- 22 let the witness review the document.
- 23 MR. SCHUG: Sure.
- 24 Take a look at it.
- 25 THE WITNESS: Okay.

- 1 BY MR. SCHUG:
- 2 Q Now, my understanding is that even though
- 3 this is marked as a draft this is, in fact, the final
- 4 opinion letter that was given to you by the Morgan
- 5 Lewis law firm; is that right?
- 6 A That's correct.
- 7 Q And this is the one that you relied on in
- 8 making your exemption determination?
- 9 A That's correct.
- 10 Q Okay.
- Now, as you and I discussed, it says in the
- 12 first paragraph here that the Underwriter I and II
- 13 positions in the retail organization were addressed in
- 14 this letter. Do you see that?
- 15 A Yes.
- 16 Q Now, you used this letter to, and this
- 17 analysis by Morgan Lewis to make the exemption
- 18 determination for all of the underwriters in the
- 19 company; is that right?
- 20 A That's correct.
- 21 Q Was there -- were there any differences
- 22 within the job duties of the underwriters that made
- 23 you uncomfortable applying this exemption
- 24 determination to any certain group of underwriters?
- 25 A No.

- 1 Q And did you personally review this in detail
- 2 when you received it?
- 3 A Yes.
- 4 Q And did you agree with the research and
- 5 analysis that the Morgan Lewis law firm had done
- 6 that's contained in this?
- 7 A Yes.
- 8 Q Okay.
- 9 Is there anything specifically as far as the
- 10 legal research and the law, is there anything that you
- 11 disagreed with?
- 12 A No. To the best of my recollection at that
- 13 time there was nothing I disagreed with.
- 14 Q Okay.
- 15 And as you sit here today is there anything
- 16 you can disagree with?
- 17 A There is nothing that I disagree with.
- 18 Q Okay.
- 19 And I want to talk also a little bit about
- 20 the factual analysis that was done by the Morgan Lewis
- 21 law firm. And that's contained in this letter.
- When you read this was -- did you go through
- 23 it factually and verify it with anyone, that their
- 24 conclusions on the facts were correct?
- 25 A Yes. We discussed with the business leaders

- 1 2006 to 2008?
- 2 A Well, you know, again, there was
- 3 conversations like we've talked about with counsel,
- 4 you know, which included all the underlying facts and
- 5 law and regulations and items that they reviewed.
- 6 Which included the Department of Labor '06 opinion
- 7 letter that we talked about.
- 8 So that was included in our overall
- 9 discussions and analysis with counsel.
- 10 Q And when you received this opinion letter
- 11 from the Morgan Lewis law firm, did the company do any
- 12 separate analysis of those legal authorities on its
- 13 own to determine whether they thought that those
- 14 authorities supported the exemption decision?
- MR. GOLDER: Objection.
- 16 THE WITNESS: We had hired Morgan Lewis to
- 17 do that. That's why we engaged the firm, to do that
- 18 analysis of the underlying regulations, case law,
- 19 opinion letters. And that was what they were engaged
- 20 and hired to do, and that's what they did.
- 21 BY MR. SCHUG:
- 22 Q So the answer is, no, nobody from the
- 23 company did any independent analysis or research?
- 24 MR. GOLDER: Objection.
- 25 THE WITNESS: That's what we hired Morgan

- 1 Lewis to do. So, no, we did not do an independent
- 2 analysis other than what you and I discussed before as
- 3 far as our own reading which was in conjunction with
- 4 the Morgan Lewis analysis.
- 5 BY MR. SCHUG:
- 6 Q Okay.
- Well, I want to talk to you specifically
- 8 about some of the authorities that Ally is relying on
- 9 in this case to support, you know, their decision to
- 10 classify underwriters. And since it sounds like you
- 11 were looking at them at the time.
- 12 (ALLY 30(B)(6) Deposition Exhibit 13 was
- 13 marked for identification and attached to the
- 14 transcript.)
- 15 BY MR. SCHUG:
- 16 Q I'm showing you what has been marked as
- 17 Exhibit 13. Do you recognize this?
- 18 MR. GOLDER: Let her read the document
- 19 first.
- THE WITNESS: Yeah, it would be part of the
- 21 FLSA regulations.
- 22 BY MR. SCHUG:
- 23 Q And did you look at this -- this is
- 24 regulation 29 C.F.R. 541.200, and it's the general
- 25 rule for administrative employees.

- 1 determination.
- 2 BY MR. SCHUG:
- 3 Q And you're familiar with this regulation
- 4 though; is that correct?
- 5 A I am familiar with the regulation.
- 6 Q And this regulation is just the general FLSA
- 7 rule for the administrative exemption; is that right?
- 8 A Correct.
- 9 Q And this rule doesn't specifically address
- 10 how underwriters specifically should be classified; is
- 11 that right?
- 12 MR. GOLDER: Objection.
- 13 THE WITNESS: I don't believe it
- 14 specifically addresses how underwriters should be
- 15 classified.
- 16 BY MR. SCHUG:
- 17 Q Okay. You can put that one aside.
- 18 (ALLY 30(B)(6) Deposition Exhibit 14 was
- 19 marked for identification and attached to the
- 20 transcript.)
- 21 BY MR. SCHUG:
- 22 Q Now I'm showing you what's been marked as
- 23 Exhibit 14. Take a minute and look at it.
- 24 MR. GOLDER: Take your time.
- 25